

NEW Update On-site COVID-19 tests at Blue Diamond Resorts

December 8, 2021

Dear Valued Partners,

In a dedicated effort to provide a seamless travel experience to any of our resorts throughout the Caribbean, we would like to share new details regarding on-site testing at all Blue Diamond Resorts properties.

For the convenience of our mutual clients, starting January 1, 2022, guests returning to their home countries who are required to present a negative COVID-19 test have access to RT-PCR and viral antigen testing on property at an added cost. Testing will be carried out by a medical professional in a designated area of the resort and guests will be charged the below rates.

Please note this information is subject to change at any time and without previous notice.

| Destination | Viral Antigen | RT-PCR |
|---|-------------------------------------|-------------------------------------|
| Mexico | | |
| Royalton CHIC Cancun, An Autograph Collection All-Inclusive Resort - Adults Only Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort & Casino Hideaway at Royalton Riviera Cancun, An Autograph Collection All-Inclusive Resort, Adults Only Planet Hollywood Cancun, An Autograph | \$35 USD. Results within 24 hrs. | \$90 USD. Results within 36-72 hrs. |
| Collection All-Inclusive Resort Planet Hollywood Adult Scene Cancun, An Autograph Collection All-Inclusive Resort - Adults Only | | |
| Mystique Holbox by Royalton, A Tribute Portfolio Resort | \$50 USD. Results within 24 hrs. | \$150 USD. Results within 24 hrs. |
| Jamaica | | |
| Royalton Blue Waters Montego Bay, An Autograph Collection All-Inclusive Resort Royalton White Sands Montego Bay, An Autograph Collection All-Inclusive Resort Royalton Negril, An Autograph Collection All-Inclusive Resort Hideaway at Royalton Negril, An Autograph Collection All-Inclusive Resort - Adults Only Grand Lido Negril Au-Naturel, An Autograph Collection All-Inclusive Resort - Adults Only | \$40 USD. Results within 24 hrs. | \$75 USD. Results within 72 hrs. |



| | Resorts | |
|--|-------------------------------------|---|
| Dominican Republic | | |
| Royalton Bavaro, An Autograph Collection All-Inclusive Resort & Casino | \$35 USD. Results within 24 hrs. | \$80 USD. Results within 48 hrs. |
| Royalton CHIC Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only | | |
| Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino | | |
| Hideaway at Royalton Punta Cana, An Autograph Collection All-Inclusive Resort & Casino - Adults Only | | |
| Royalton Splash Punta Cana, An Autograph Collection All-Inclusive Resort & Casino | | |
| Saint Lucia | | |
| Royalton Saint Lucia, An Autograph Collection All-Inclusive Resort | \$40 USD. Results within 24 hrs. | \$150 USD. Results within 24 hrs. |
| Hideaway at Royalton Saint Lucia, An Autograph Collection All-Inclusive Resort - Adults Only | | |
| Mystique St. Lucia by Royalton | \$80 USD. Results within 24 hrs. | \$150 USD. Results within 72 hrs. |
| Antigua | | |
| Royalton Antigua, An Autograph Collection All-Inclusive Resort & Casino | \$75 USD. Results within 24 hrs. | \$300 USD. Results within 72 hrs. |
| Costa Rica | | |
| Planet Hollywood Costa Rica, An Autograph Collection All-Inclusive Resort | \$85 USD. Results within 24 hrs. | \$156 USD. Results within 24 hrs. |
| Grenada | | |
| Royalton Grenada, An Autograph Collection All-Inclusive Resort | \$37 USD. Results within 24 hrs. | \$175 USD. Results within 24-48 hrs. |

Disclaimer: COVID-19 viral testing is a third-party service provided by a certified local lab in alliance with our in-house doctors. Blue Diamond Resorts will not accept responsibility for any disputes related to the use of this service. The use of this service is at the complete discretion of the guest and guests will always have the option to visit any local clinic to take the test on their own.

POSITIVE RESULTS

Should any Blue Diamond Resorts guest tests positive for COVID-19 on property, we have established very strict protocols in response to protect and ensure the health and safety of other guests and employees. The following protocols instituted on-site cover every element surrounding a suspected COVID-19 case:

- Where guests will be quarantined
- What instructions they must follow during their stay
- How we will assess their health status
- How to provide them food and care for a relaxing and pleasant stay
- How to manage and treat all items guests would use during their quarantine, including the linens and dishes



Please note specific government protocols and national regulations may vary according to the destination and slightly impact resort response.

To accommodate guests who test positive on-site, Blue Diamond Resorts has implemented special nightly rates in the event they must extend their stay in destination. These rates will only cover the operational costs and therefore will be exclusively used for these types of cases.

| Resort | Room Rate | Additional Notes |
|-------------------------------------|-----------|---|
| Mexico | | |
| Royalton Riviera Cancun | | Per person per night in DBL occupancy |
| Hideaway at Royalton Riviera | | Per person per night in DBL occupancy |
| Cancun | | |
| Royalton CHIC Cancun | \$100 USD | |
| Planet Hollywood Cancun | | |
| Planet Hollywood Adult Scene | | Per person per night in DBL occupancy |
| Cancun Mystique Holbox by Royalton | \$180 USD | Day Dagge CCL as DDL accuracy * FD |
| | \$180 030 | Per Room SGL or DBL occupancy * EP |
| Dominican Republic | | |
| Royalton Punta Cana | | Per person per night in DBL occupancy |
| Hideaway at Royalton Punta Cana | \$80 USD | |
| Royalton Bavaro | · | Per person per night in DBL occupancy |
| Royalton CHIC Punta Cana | | Per person per night in DBL occupancy |
| Royalton Splash Punta Cana | \$75 USD | Per person per night in DBL occupancy |
| Jamaica | | |
| Royalton White Sands | | Per person per night in DBL occupancy |
| Royalton Blue Waters | | |
| Royalton Negril | \$120 USD | |
| Hideaway at Royalton Negril | | |
| Grand Lido Negril Au-Naturel | | |
| Costa Rica | | |
| Planet Hollywood Costa Rica | \$120 USD | Per person per night in DBL occupancy |
| Antigua and Saint Lucia | | |
| Royalton Antigua | | |
| Royalton Saint Lucia | \$120 USD | Per person per night in DBL occupancy |
| Hideaway at Royalton Saint Lucia | | |
| Mystique St. Lucia by Royalton * | \$100 USD | Per person per night in DBL occupancy *AI |
| Grenada | | |
| Royalton Grenada | \$120 USD | Per person per night in DBL occupancy |

^{*} Supplement: Single + 50%; Extra pax - 25%; Kids 2-12 - 50%



As we enter the new year, the safety of our guests and employees remains our top priority and it is our promise that we will continue to share up-to-date information as it becomes available. To learn more about our Safety-Assured Vacations protocols and download the complete guide, please <u>click here</u>.

Please contact us should you have any questions.

Kind Regards,

Blue Diamond Resorts