



Cancun, Q. Roo, Mexico
May 22, 2020

ORIGINAL GROUP

HOTELS REOPENING UPDATE

Dear travel partner:

Providing the most unique adult vacation experiences at our resorts and cruises is the heart and soul of Original Group; however, we take the health and wellbeing of our mutual clients very seriously. New governmental guidelines and preventive measures have been issued, and in order to comply with them, **we are rescheduling the reopening date of Temptation Cancun Resort for June 10th, 2020.**

In our last statement we included our new sanitation and safety protocol –*Sexy & Sanitized*– that has been implemented on our properties to ensure the wellbeing of all guests and employees. Each of the measures we are implementing, follow recommendations of local, national, and international organizations and will be updated as more information becomes available. Here are some of the actions you need to know to **make your clients feel safe about traveling again**:

- Daily health screenings and temperature monitoring of all employees and guests upon arrival.
- Retraining of all employees on new international health and safety guidelines.
- Both guests and staff will be provided with face masks, although it is mandatory for staff to wear them, it is optional for guests.
- Restaurants and bars will have a maximum 50% occupancy to allow space for social distancing.
- Self-service food stations will be replaced by assisted buffet service.
- Pool and beach lounge chairs will be spaced out to allow space for social distancing.

Additionally, sanitation and cleaning protocols have been enhanced to meet the new industry standards and will be reinforcing all health and sanitation certifications including, Mexico's Distinctive H and Cristal International Standards.

Together, we will continue working in assisting our clients, providing the service they deserve. If you have any questions about reservations or our enhanced protocols, please do not hesitate to reach out to our team by e-mail at dhernandez@original-group.com or by phone at 52-322-12-74728

Thank you once again for your continued support, we look forward to seeing and serving guests soon!

Original Group



Calle Sierra, SM. 3, Mz. 9, Lt. 17-1, Cancún, Quintana Roo, C.P. 77500.

T: +52 (998) 193 2221 • original-group.com