



December 9, 2021

Mr. Clifton Reader  
President  
Jamaica Hotel and Tourist Association  
2 Ardenne Road,  
Kingston 10

Dear Mr. Reader:

**Re: Revised COVID-19 Ministry of Tourism Health and Safety Protocols**

The Tourism Product Development Company Limited (TPDCo) embarked on a review of the COVID-19 Ministry of Tourism Health and Safety Protocols which were developed in June 2020. The protocols covered several areas of documentation, sanitation and best practices used by entities to shape operations within the industry and implement standards to protect both staff and guests.

Arising out of a meeting held with representatives of the Ministry of Health and Wellness on December 7, 2021, we would like to bring to your attention the following pertinent changes to be implemented under the revised Protocols:

1. Fully vaccinated cruise ship crew members are allowed to leave the vessel and go into the TPDCo managed spaces and TPDCo COVID-19 certified entities.
2. Allowable Capacity
  - The capacity of licensed tourism transportation has been increased to 100% capacity. However, no passenger is to be seated beside the driver.
  - The capacity for all common areas and watersports operations has been increased to 85% capacity.
  - The capacity for beaches has been increased to 100% capacity.
3. Saunas are now allowed to operate. We encourage you to view the COVID-19 Safety Manual for the Jamaican Spa Sector produced by the Tourism Enhancement Fund for further guidance.
4. All patrons (cruise passengers, land-based visitors and locals) allowed access to TPDCo COVID-19 certified and managed spaces subject to the carrying capacity and mandated protocols.

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Page 2

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5. Minibar and in-room refrigerators can now be resumed.
6. Self-service on the buffet lines can now be resumed. Of note is the following guidelines:
  - i. Ensure patrons are wearing masks and sanitizing on entry to the Buffet area. Chefs and servers should be around the buffets to assist and make sure designated tools are used.
  - ii. Buffet watchers should be in place to monitor queues.
7. Physical distancing requirement has been changed to a minimum of 3ft in common areas.

We would like to underscore that there has been no adjustment to the requirement of mask wearing and sanitization mechanisms. This must be strictly adhered to in all instances.

Please note that a more detailed revised version of the Protocols will be distributed as soon as same is completed.

We look forward to your continued support as we work towards improving the tourism product.

Sincerely,

**TOURISM PRODUCT DEVELOPMENT COMPANY LTD**



**Wade Mars**  
**Executive Director**

Cc: Ian Dear – Chairman, TPDCo